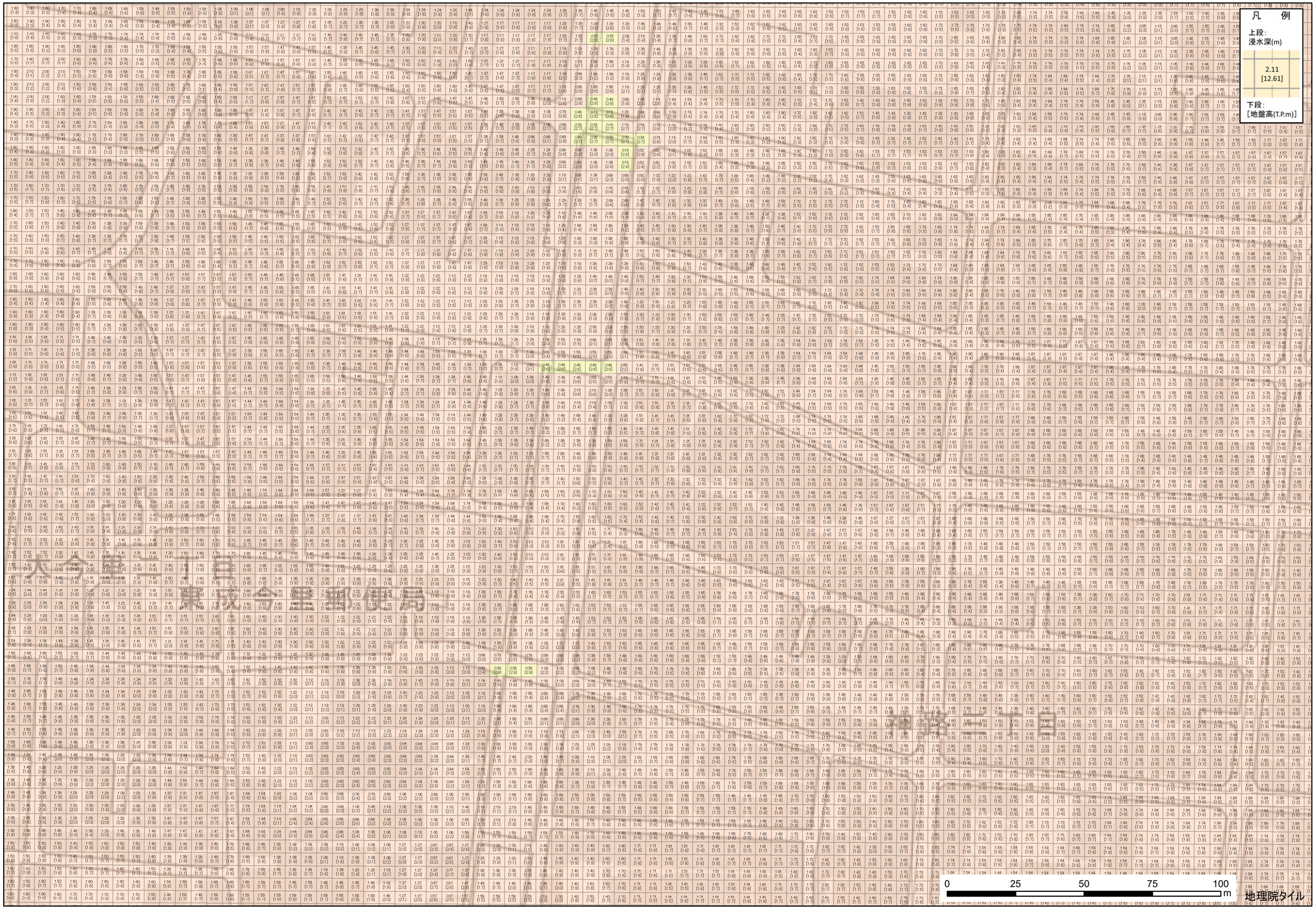11−28