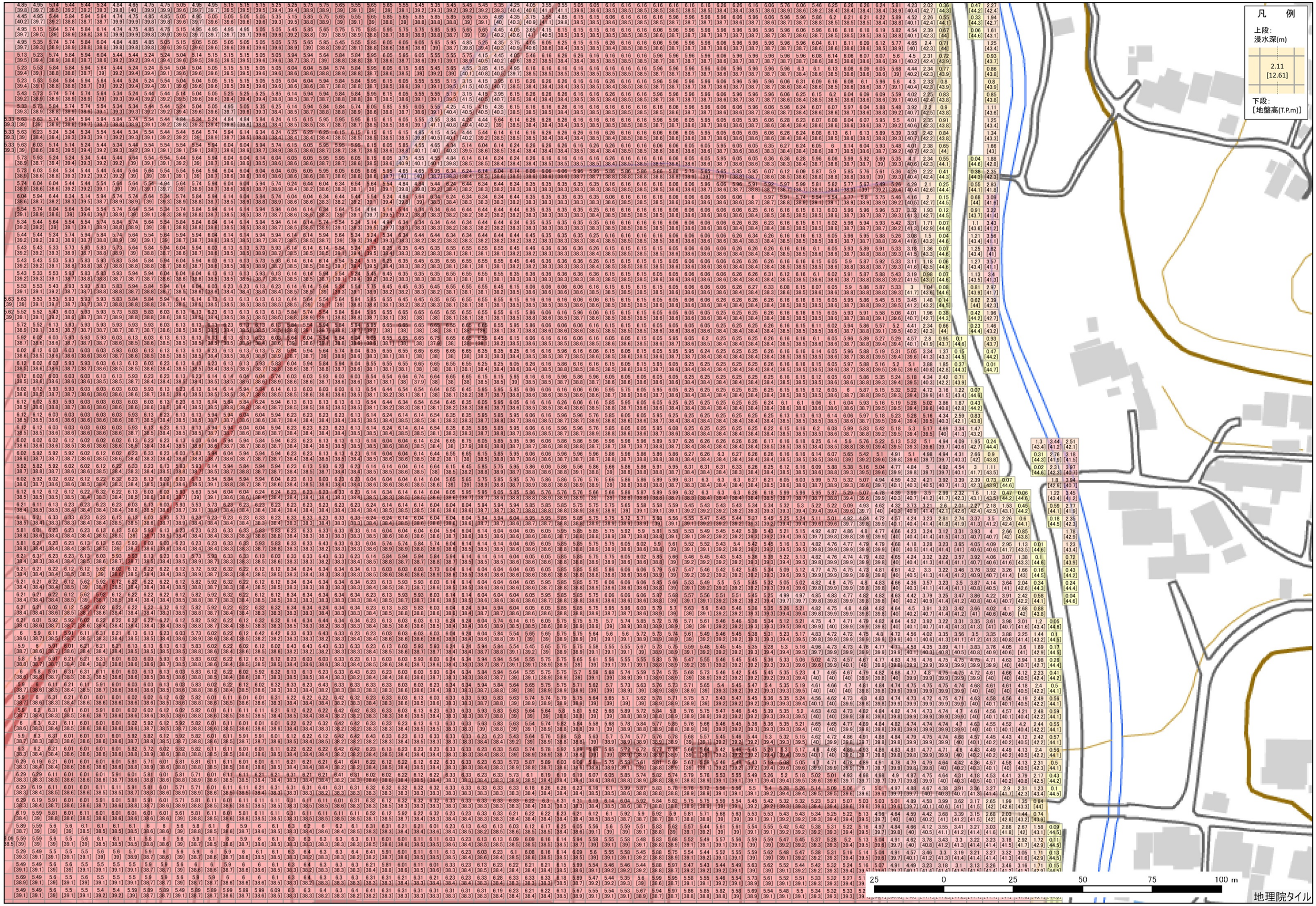97-104