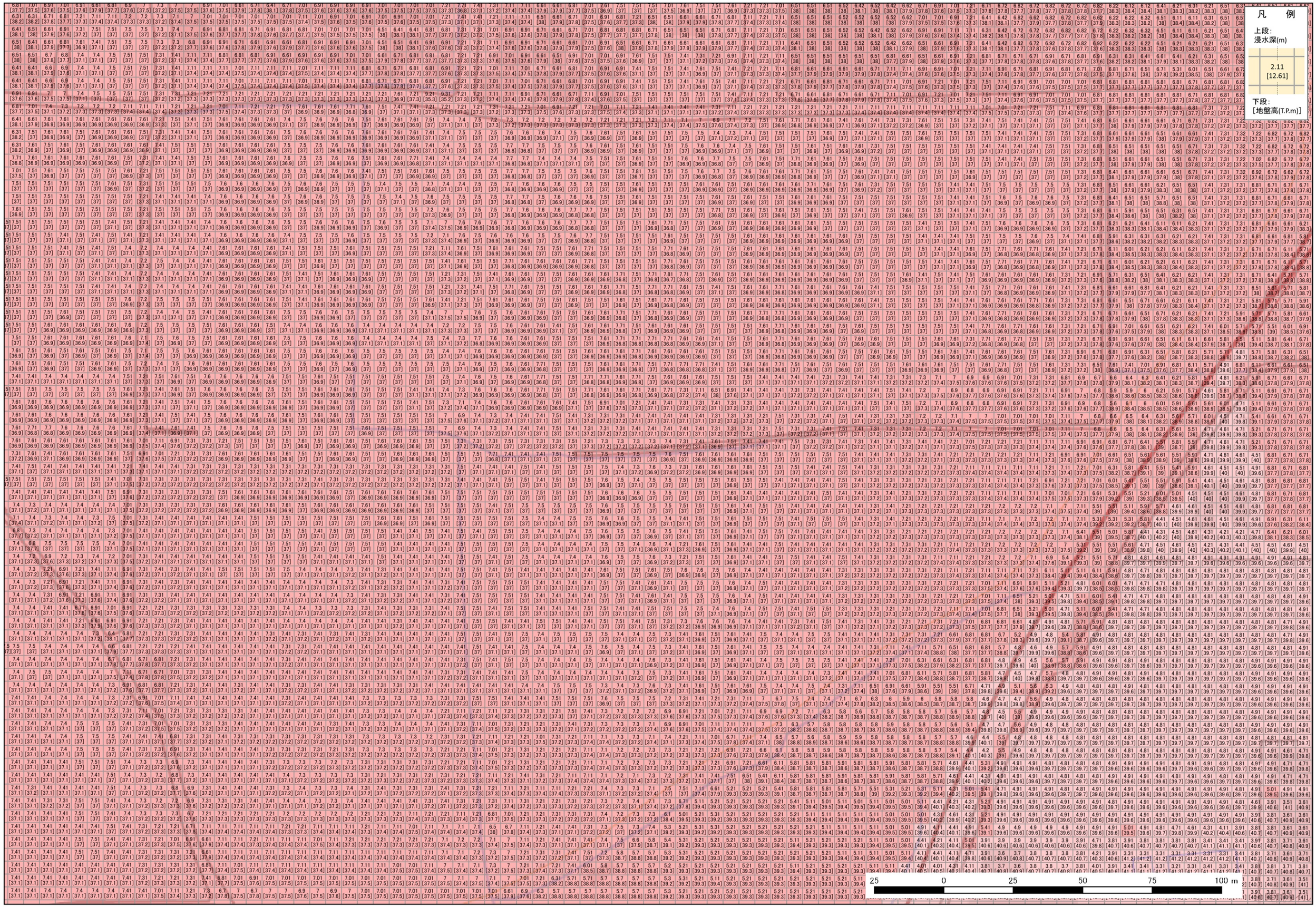99-102